



## HILLS FOOTBALL REGISTRATION FREQUENTLY ASKED QUESTIONS

Question	Answer
What is PlayFootball and why do I need to register through it?	PlayFootball is the Australian National Registration System for Football within Australia. As part of being a member of Football Australia all registrations must be done through PlayFootball
Who needs to register on PlayFootball?	All Players, Coaches, Volunteers and Referees will need to register on PlayFootball
Do I need a Working with Children's Check (WWCC) as a Coach or Manager?	<p>Yes, all Coaches and Managers must have at least a Volunteer WWCC. You will need to upload it to your profile when you register as a Coach/Manager on PlayFootball for the club to review.</p> <p>For a step by step guide on how to upload this please click <a href="#">here</a></p>
Do I need to upload a photo of myself/dependant?	Yes, all players playing in U10 and above must have a photo of themselves of in their PlayFootball account.
What type of photo do I need?	Photos must be passport-style and taken from the shoulders up. Sunglasses or hats are not permitted. The photo must show the individual only; group photos will not be accepted.
What does my registration fee cover?	<p>Registration fees go towards:</p> <ul style="list-style-type: none"><li>• Ground Hire &amp; Ground Maintenance</li><li>• Equipment Costs</li><li>• Player Insurance</li><li>• Hills Football, Football NSW &amp; Football Federation Australia administration fees</li><li>• Referees</li><li>• Coach Education</li></ul>
Do I need to create a new FA Number if I have played before?	No, you do not need to create a new FA number or account if you have played football before. If you cannot remember your password, you will be able to create a new password on PlayFootball.
What age group do I register my child for?	You will be able to register your child for the age group in which they are turning this year. E.G. if your child is turning 6 in 2026, they will need to register for U6's
Do you accept Active Kids Vouchers?	This is different for each club with some being an Active Kids Provider and some not being an Active Kids Provider to read more about Active Kids Vouchers click <a href="#">here</a>



Am I able to manage my child's registration through my own account?	Yes, you will need to invite the family member to join, read more <a href="#">here</a>
I last played overseas is there anything else I need to do?	Yes, you will need to complete an International Transfer Certificate (ITC) for more information click <a href="#">here</a>
Who can I contact if there are issues when registering on PlayFootball	You will need to contact PlayFootball Support their details can be found <a href="#">here</a>
I've completed my registration and paid what's next?	<p>Your club will approve your registration shortly after completing your registration, please be patient.</p> <p>Your club will email you about grading and information closer to the date.</p> <p>It is recommended you follow your club on social media to stay up to date with the latest information.</p>
When does the season start?	The season starts in late March a full calendar of each round can be found <a href="#">here</a>