



Hills Football Incorporated Refund Policy

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REVISION	DATE	Notes
1.0	22 Mar 2018	New document.
1.1	26 th Oct 2018	Inclusion of revision table and formatting.

The intent of this policy is to provide some clarity around refunds to Member Clubs for Winter Season Football, Individual teams for Summer Season Football, Individuals for Development Programs and Holiday Clinics.

Winter Season Football

For clarity, when referring to refunds, Hills Football can only provide the Hills Football portion of the fees paid. For Winter Season Football, only HFI Member Clubs may request a refund.

- If a player deregisters prior to the commencement of the 1st competition round, the club will be entitled to a 70% refund of the HFI portion of the fees paid.
- If a player deregisters prior to the 30th June and after the first competition round, the club will be entitled to a 30% refund of the HFI portion of the fees paid.
- If a player deregisters after the 1st July, the club will NOT be entitled to a refund of the HFI portion of the fees paid.
- All refund requests must be made to the HFI Competitions Manager. Refunds will be considered on the date of receipt.

Refunds for Winter Football Season will ONLY be accepted in these conditions:

- The member club cannot place a player into a suitable team.
- The player becomes injured or ill and is predicted he/she will not play again this season.
- A player is selected to play in a HFI representative team.

Note: to be covered for insurance under Football NSWs insurance policy. A player MUST remain registered.

Summer Season Football

For Summer Season Football, refunds will be considered for teams only. Individuals within teams may not receive a refund from Hills Football directly.



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- If a team registers and the competition does not go ahead (due to a lack of numbers within that competition).
- If an individual player decides not to play, they will not be eligible for a refund from Hills Football directly. This should be brought up with your team and team manager.

Individual Development Programs or Holiday Clinics

Hills Football will provide refunds to individual participants of Clinics, Development Programs and other bespoke programs delivered by the Association for the following reasons:

- The player becomes sick or injured and unable to participate in the clinic or program.
- Full refund will only be given prior to the start of the clinic or program
- Partial refunds will be considered by HFI management if a player becomes sick or injured part way through the event.